1. What hospitals are models of high-quality care? (Consistent high scores for a variety of procedures…)

According to the CMS and the Hospital Value-Based Purchasing program 70% of the score for a hospital comes from clinical process of care measures <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/hospital-value-based-purchasing/downloads/HospVBP_ODF_072711.pdf>. As defined in the data dictionary, timely and effective care serves as a measure of process of care.

Variety of procedures -> One from each section of <https://www.medicare.gov/hospitalcompare/About/Timely-Effective-Care.html>

Expand Cataract surgery outcome

Expand Colonoscopy follow-up

Expand Heart attack care ->

AM\_2 Aspirin prescribed at discharge (higher is better)

Statin at Discharge AMI\_10 (higher is better)

Expand Emergency department care

Expand Preventive care -> IMM\_2 Immunization for influenza (stats to influenza) (higher is better)

Expand Stroke care -> not enough hospitals had data

Expand Blood clot prevention & treatment

expand Pregnancy & delivery care

AM\_2 Aspirin prescribed at discharge (higher is better)

AMI\_10 Statin at Discharge (higher is better)

IMM\_2 Immunization for influenza (stats to influenza) (higher is better)

ED\_1b – median wait time, (lower is better)

<http://hcahpsonline.org/files/HCAHPS%20Fact%20Sheet%20May%202012.pdf>